Philips Medical Systems

How to install DVD e-SPF viewer

Subject: Electronic Spare Part Finder

Contents

1. INTRODUCTION 2

1.1. Introduction of e-SPF 2

1.2. Catalog accessibility via intranet 2

1.3. Target group 2

1.4. Security 2

1.5. Checking your actual IST version. 3

2. INSTALLATION OF E-SPF VIEWER 4

3. DE-INSTALLATION OF AN EXISTING E-SPF CATALOG SECTION 6

4. UPDATING THE CONTENT OF THE CATALOG VIA INTRANET 7

5. ORDERING E-SPF DVD: 9

6. HELPDESK 10

6.1. CD Identification number 10

6.1.1. Reading your CD Identification INFORMATION 10

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1. INTRODUCTION

1.1. INTRODUCTION OF E-SPF

The **electronic Spare Part Finder** (e-SPF) allows quick and precisely targeted access to a database with spare parts for PMS systems.
The spare parts are ordered in a product tree hierarchy: PMG > System > Building Block > (Sub) assembly > Part List. Spare parts can be found: by navigating through the product tree, clicking on item numbers in drawings or using the search function. Several parameters of each spare part can be viewed, like material number (= code number = order number = 12NC), description, technical data, etc.
Part lists of third party (non Philips) sub systems are available as PDF-documents. These documents can be viewed with a built-in document reader (Acrobat reader).
Selected spare parts can be added to an order list with just one mouse click. Order lists can be printed and/or saved to file, which can be e-mailed to your local order desk. New is the possibility to update the spare part information between two release by using the on-line update method.

Four times a year there will be a new snap shot of the e-SPF master database. This snapshot is divided in different catalog sections. These catalog sections are part of the InCenter Offline Media Pack

New functionality:

- Updates for the spare parts and the documentation database will be downloadable from the Philips intranet.
  Part lists and/or drawings can be printed.

1.2. CATALOG ACCESSIBILITY VIA INTRANET

The complete catalog is available at the InCenter web site! To use InCenter you need to have an IST account

http://incenter.medical.philips.com/

or go to our website

http://pww.ms.philips.com/apps/e_dir/e1504601.nsf

This connection is very useful for people at Helpdesks, RTAC offices, Logistic departments or FSEs with a high-speed Intranet connection. The catalog on intranet is updated daily!

1.3. TARGET GROUP

The electronic Spare Part Finder (e-SPF) is to be used by Field Service Engineers and Helpdesks who need to identify replacement parts for PMS products. They use e-SPF to find the information about spare parts and create order lists. Other persons who are interested in part list information can also use the program.

1.4. SECURITY

The e-SPF catalogs are encrypted to prevent loss of confident information. You need to have IST (Version 1.6.2.0256 or higher) installed on your notebook to view the information in the catalogs. Additionally you need to have the necessary user rights to view the specific Business line information. (See 1.5 Checking your actual IST version.).

You can find the latest version of the IST on the Zeppelin web. http://pww.zeppelin.philips.comThe viewer can be used directly from the CD-ROM or installed on the local hard drive of the FSE laptop.
It runs on MS Windows 2000 Systems and MS Windows XP

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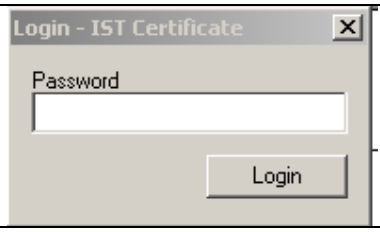
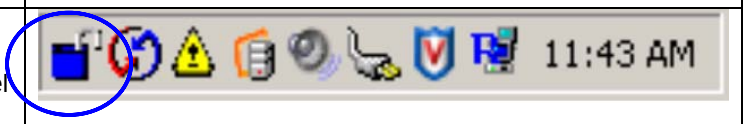
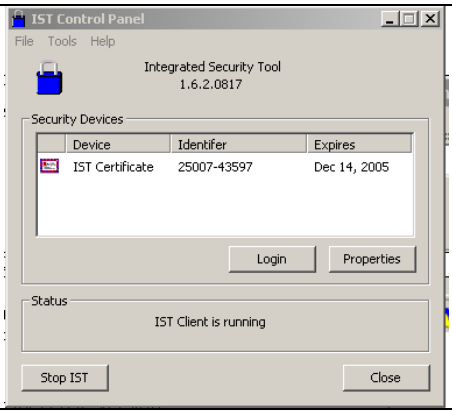
1.5. CHECKING YOUR ACTUAL IST VERSION.

Step 1	Screen Info
• Start IST via <start><Programs><Philips><IST> • Enter your password	
Step 2	
• Click with the right button on the IST Icon in the lower right corner of your screen. A new window IST Control panel will appear.	
• Here you can find the version of IST In this case version 1.6.2 build 0817 • Note: Lowest version of IST that works together with e-SPF is 1.6. 2 build 0256	

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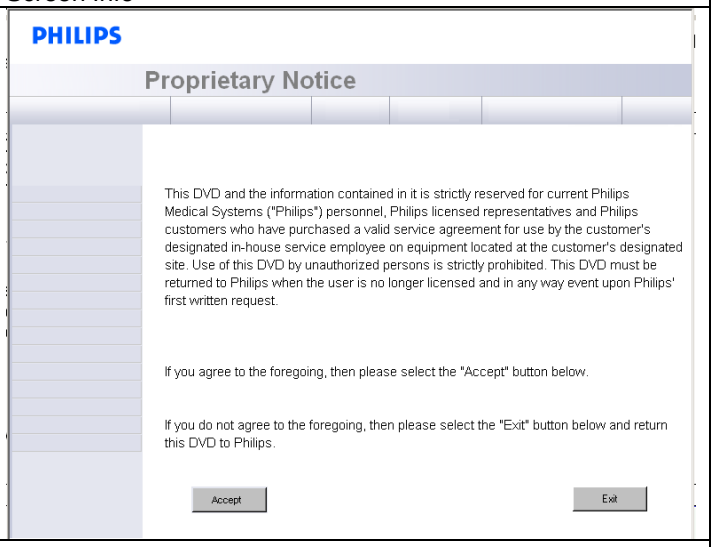
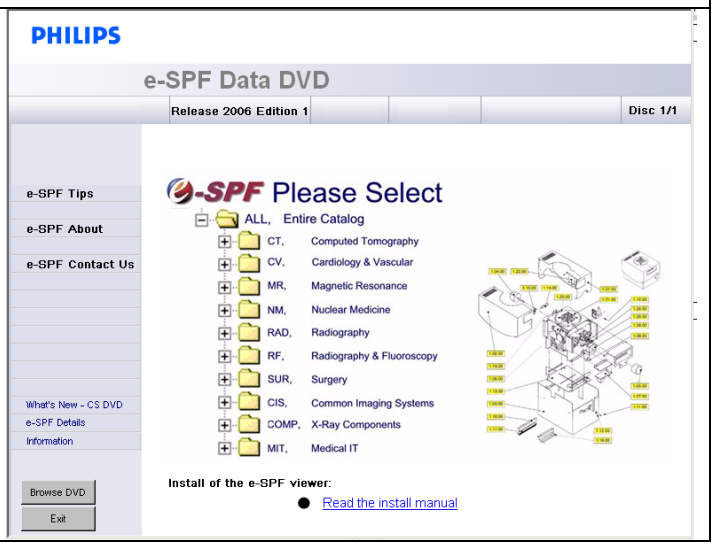
2. INSTALLATION OF E-SPF VIEWER

Follow this procedure when this is the first time or when you have de-installed the previous version of e-SPF

The viewer can be used directly from the DVD or installed on the local hard drive of the FSE laptop.
It runs on Windows XP and 2000 Systems.

Four times a year there will be a new snap shot of the e-SPF master database. This snapshot is divided in different catalog sections. These catalog sections are part of the InCenter Offline Media Pack.
Between two releases the database can be updated via a download from the intranet (See update)

Step 1	Screen Info
• Insert DVD in your DVD-drive • Be sure that the IST is NOT activated. • Selection menu should appear via Auto-Run option • First you will get Proprietary Notice Accept this a next screen will appear Note: If Auto-run not start, start autostart.exe in the root directory of <CD-ROM-drive>	
Step 2	
• Selection menu should appear • Now you can select to install a section catalog (CT, CV, MR, NM RAD, RF, SUR, X-COMP, MIT, CIS) or you can install the complete catalog from all modalities. Select modality by moving the mouse to the folder box and click on the box. This will start the installation of the selected catalogue	

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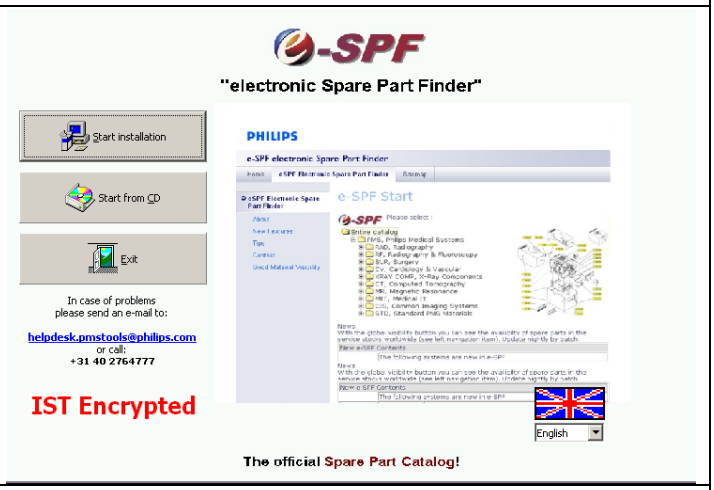
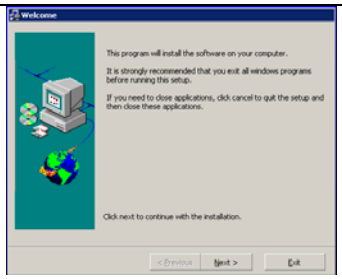
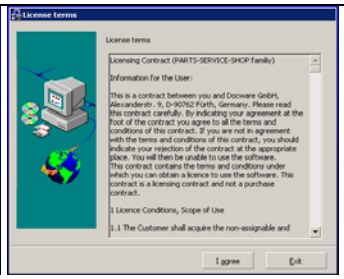
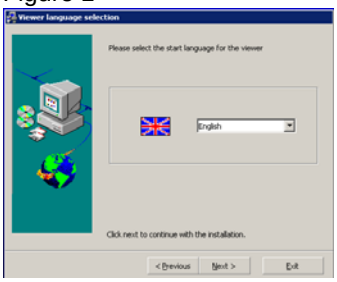
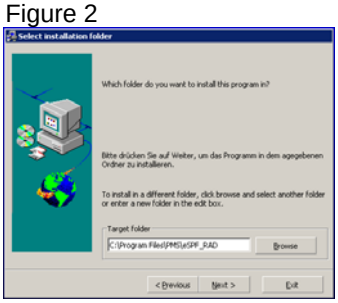
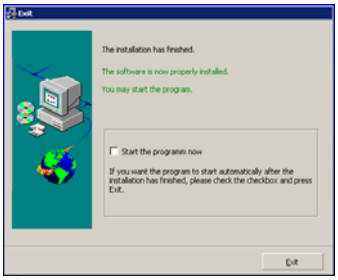
Step 3	
Although it is possible to run the catalog from DVD this is not recommended. Full or partial installation to the hard disk will result in much better performance. • English is the only language support by the tool. • Select “Start Installation”	
Step 4	
• Click through the following installation screens. • Please do not change the target folder. In figure 4 • “Full Installation” figure 5 • Figure 6 click exit Program is installed • Start e-SPF by setting the mark, or click “Exit”	 Figure 1  Figure 2  Figure 3  Figure 4 Figure 5  Figure 6

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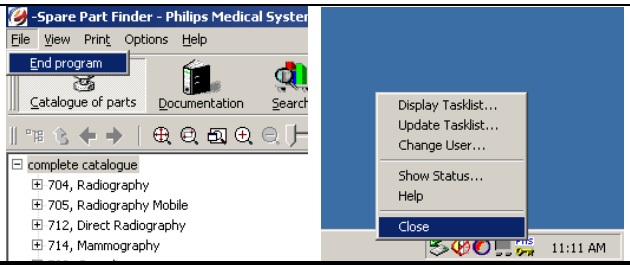
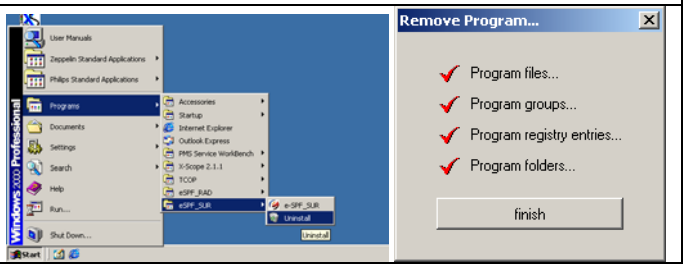
Step 5	
• Start first the IST tool before you can use e-SPF • Click on the desktop-shortcut or via <start> <programs> <e-SPF>	
Step 6	
• If you like to install more catalogues on your system go back to step 2	

3. DE-INSTALLATION OF AN EXISTING E-SPF CATALOG SECTION

Perform this procedure if you like to install a new version of e-SPF or if you like to remove e-SPF from your system.
Warning: do NOT use the method: <settings><control panel><Add & Remove SW>

Step 1	Screen Info
Click <File><End Program> to close the catalog section you want to remove (if open).	
Step 2	
• Click <Start><Programs><e-SPF_xxx> <uninstall> • Click <Finish>	

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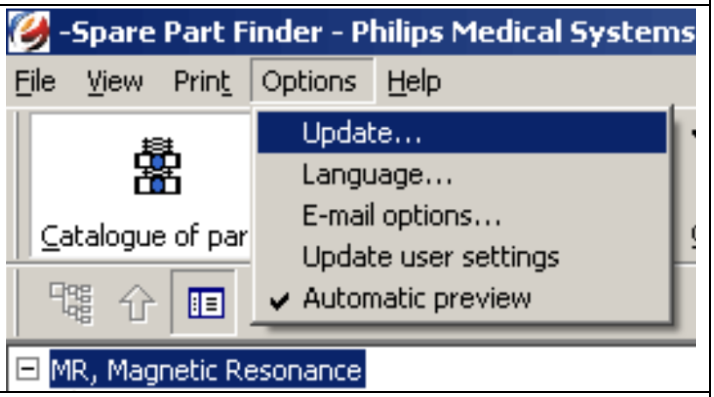
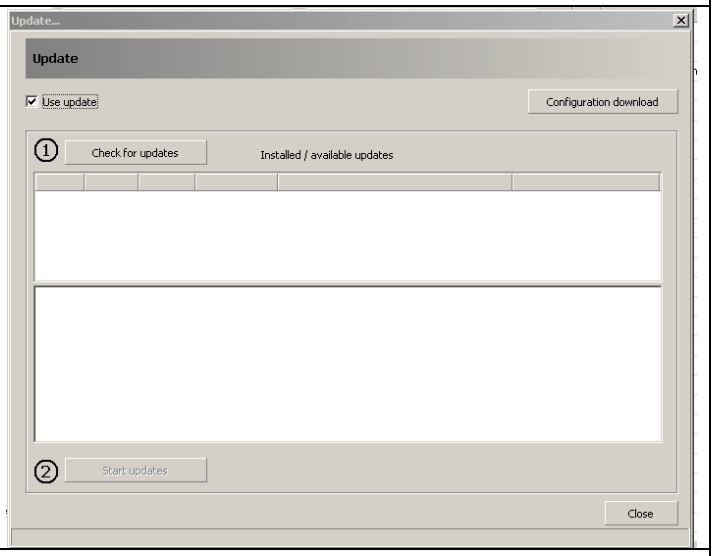
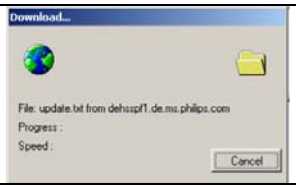
4. UPDATING THE CONTENT OF THE CATALOG VIA INTRANET

From this version on you can update the **content** of the catalogue. Important updates will be published on the e-SPF download web site. Follow this procedure to check for new updates and to install the updates.

Step 1	Screen Info
• Open the e-SPF Viewer. Make sure that your notebook has a connection with the Philips Global Network • Click on Options from the main menu bar • Select update • A new window will open	
Step 2	
• Press on check for updates at point 1 • The system will connect to a server to see if there are updates available for this catalogue. Remark if you have problems with the connection please check the **configuration download** (See step 6)	
Step 3	
• This speed of the update is depend on the network connection and the size of the update. This can take from a few seconds to few minutes.	

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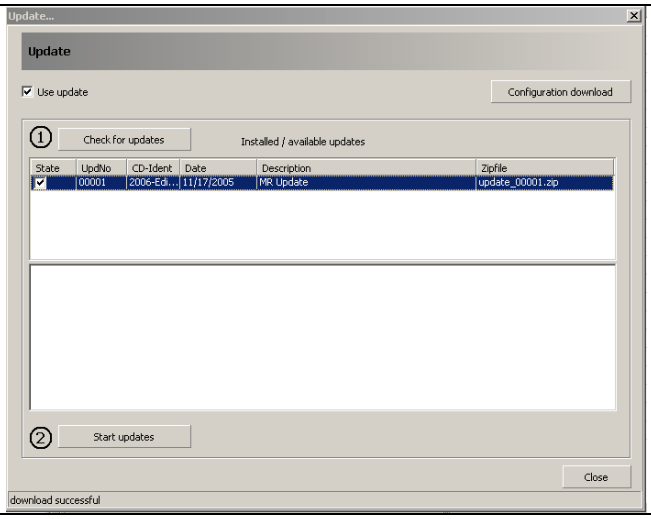
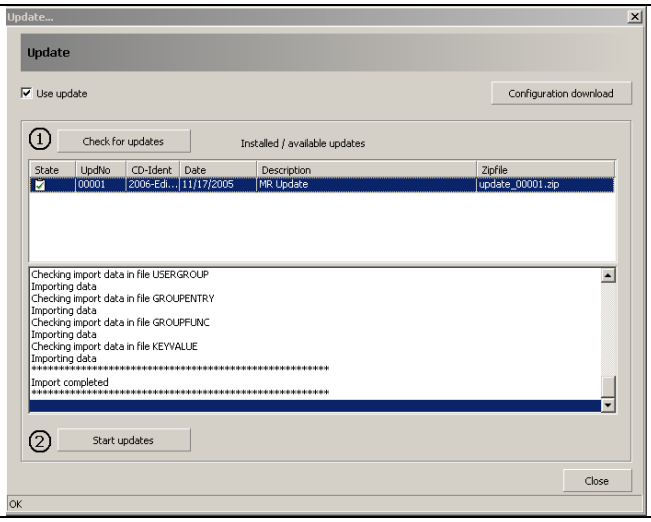
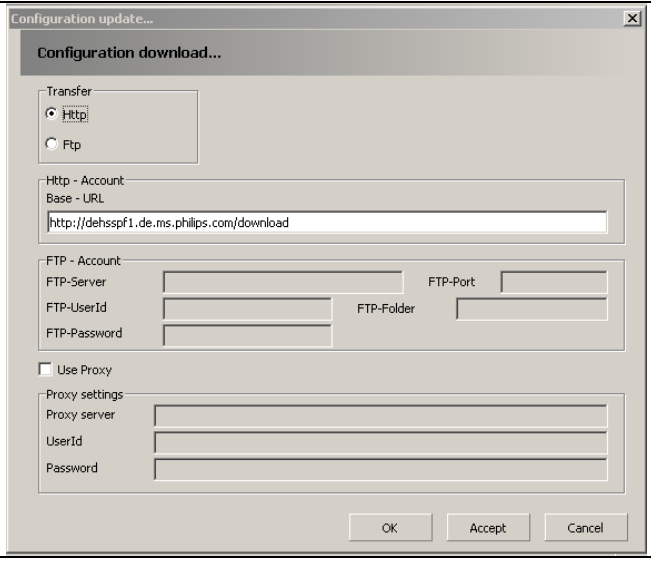
Step 4	
• A list with possible updates for this catalogue will appear. • Select the updates that you need to install at the state column • Press on the Start update button at point 2	
Step 5	
• In the lower window you can now see that the update process is working. • It is ready when the messages appear: Import completed. • Press on Close • The e-SPF will be updated before you can use the catalogue again this will take a few seconds.	
Step 6	
• If you have some problems with the update please check then the configuration. • Start the download process again. • Please check the **configuration download** • http://dehsspf1.de.ms.philips.com/download	

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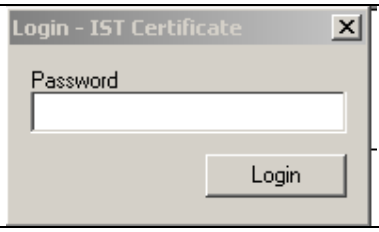
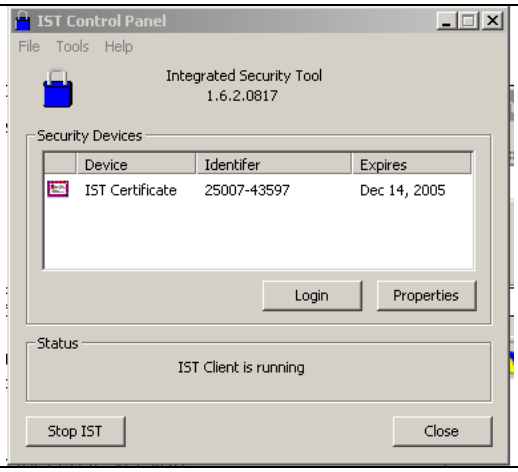
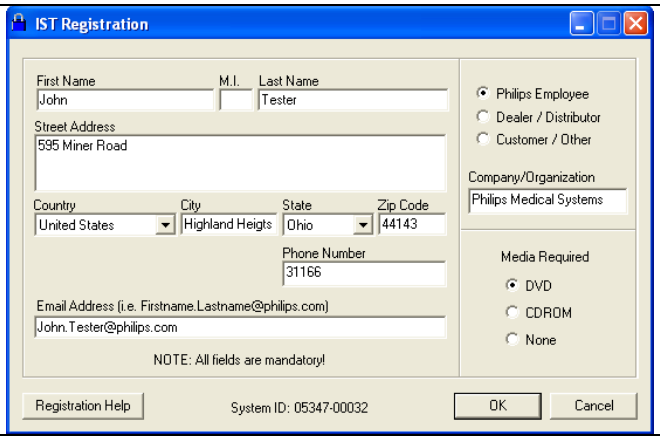
5. ORDERING E-SPF DVD:

e-SPF is part of the InCenter Offline Media Pack. This set is updated 4 times a year.
You can subscribe to receive the updates automatically via the IST tool.

Step 1	Screen Info
• Start IST via **<Start><Programs><Philips><IST>** • enter your password	
Step 2	
• Click with the right button on the IST Icon in the lower right corner of your screen. The IST Control Panel will open.	
• From the Menu at the top of the Control Panel select <**Tools><Registration>**. The IST Registration Box will open	
Step 3	
• From the IST Registration Control Panel, check the Media Required Button – **DVD**. This will ensure that you receive the e-SPF Tool the next time InCenter Offline Media Packs are distributed. • It is also a good idea to ensure that the remaining information in your profile is also current. • Select **OK** to save and exit.	

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6. HELPDESK

Before you call the Helpdesk for questions regarding the use of the tool please read the excellent Help instruction provide with the e-SPF tool which is customized for PMS use.

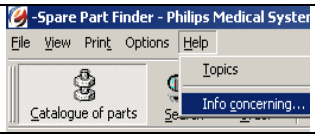
Select one of the Helpdesks below depending on the type of question.

- For Viewer (tool) related questions and suggestions contact Helpdesk.PMSTools@Philips.com. Please mention the CD Identification number (see 6.1 CD Identification number) in your e-mail.
- For content related questions (incorrect or missing information) contact the responsible PMG helpdesk or eSPF-Best@Philips.com
- For IST related questions and suggestions contact Ist.support@Philips.com
- Replacement Media or Additional Copies: Send an email request e-SPF Offline with shipping information to InCenter.Media@Philips.com.

6.1. CD IDENTIFICATION NUMBER

Each e-SPF Catalog section has an identification number. Use this number when you are looking for updates or in your contacts with a helpdesk.

6.1.1. READING YOUR CD IDENTIFICATION INFORMATION

Step 1	Screen Info
• Start e-SPF by clicking the desktop icon • Click <Help><Info concerning>	
•	
• Read the CD-Identifier, Viewer version and Database version.	

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